



# STORAGE TERMS AND CONDITIONS

## 1 DURATION

Please confirm your storage period. No refunds for early collection. Extra charges apply if exceeded (30 mins grace given).

## 2 CORRECT TERMINAL

Make sure you're at the right terminal. Refunds are not available once payment is made.

## 3 SECURITY

All bags may be inspected or X-rayed for safety.

## 4 PROHIBITED ITEMS

Please declare valuables (cash, jewellery, documents). We are not liable for undeclared items.

## 5 UNCLAIMED BAGS

Items not collected within 3 months will be disposed of.

## 6 LOST ACCESS

RM100 fee for lost card, key, or password.

## 7 CUSTOMER RESPONSIBILITY

Check your bag on collection. We are not responsible for damage from poor packing, leakage, perishables, or banned items.

## 8 RIGHT TO REFUSE

Hazardous, illegal, or unsuitable items will not be accepted.

## 9 DAMAGE OR DEFECTS

Please declare any luggage damage before storage. Undeclared damages are the customer's responsibility.

**\*\*\*BY USING OUR SERVICE, YOU AGREE TO THESE TERMS.**